

**MOVIE THEATER SURVEY**

Name of person completing this survey: \_\_\_\_\_

Name of Facility: \_\_\_\_\_

Please rate the following items.

**A. ENTRY AND PARKING LOT**

1. The number of handicap parking spaces was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

2. The space for a van lift was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

3. The curb access was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

4. The pavement surfaces around the entry were in \_\_\_\_\_ condition:

Very Poor	Poor	Good	Very Good	Not Applicable
1	2	3	4	<input type="checkbox"/>

5. Provisions for entering through the entrance were:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

6. The distance from parking to the site was:

Too Far	Not So Far	Pretty Close	Very Close	Not Applicable
1	2	3	4	<input type="checkbox"/>

**B. GETTING AROUND**

7. The accessibility and location of the curb cut was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

8. The size and location of the automatic door entry was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

9. The elevator was:

Not Available	Difficult to Access	Somewhat Accessible	Very Accessible	Not Applicable
1	2	3	4	<input type="checkbox"/>

10. The size of the elevator was \_\_\_\_\_ to accommodate a wheelchair and guest(s):

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

11. The elevator was \_\_\_\_\_ to find:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

12. The timing of the elevator door was adequate. YES NO

13. The elevator buttons were easily accessible. YES NO

14. The lighting inside theater was adequate to find a seat. YES NO

15. Seating was \_\_\_\_\_ to find:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

16. Space around the wheelchair was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

17. Seating for friend(s) accompanying me was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

18. Proximity to the screen was \_\_\_\_\_ for comfortable viewing.

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

19. The view of the screen was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
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20. The seating was \_\_\_\_\_ safe:

Not Safe 1	Somewhat Unsafe 2	Safe 3	Very Safe 4	Not Applicable <input type="checkbox"/>
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### C. BATHROOM FACILITIES

21. The number of facilities provided was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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22. The number of stalls available was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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23. The access to the facility was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
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24. The room to park a wheelchair inside the stall was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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25. The sinks were arranged in such a manner that it was \_\_\_\_\_ to use:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
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26. The soap dispensers were \_\_\_\_\_ to use:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
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27. The hand driers and paper towel racks were:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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28. The doors to the toilets were \_\_\_\_\_ to access the room:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
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29. The proximity of the sinks to the toilets was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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30. The type of toilet paper dispenser was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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### E. TICKET COUNTER

31. The width of the path to the box office was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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32. The physical accessibility of the box office window was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
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33. The ticket vender tended to be \_\_\_\_\_ when waiting on you:

Not At All Helpful 1	A Little Helpful 2	Pretty Helpful 3	Very Helpful 4	Not Applicable <input type="checkbox"/>
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34. Other moviegoers were considerate of my space.                      YES                      NO

### F. CONCESSION STAND

35. Access to the concession stand was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
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36. Menu visibility was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
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37. Placing an order for food was:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

38. Vendors tended to be \_\_\_\_\_ when taking the order:

Not At All Helpful	A Little Helpful	Pretty Helpful	Very Helpful	Not Applicable
1	2	3	4	<input type="checkbox"/>

39. Getting the food order was:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

40. Access to condiments, straws, and napkins was:

Very Poor	Poor	Good	Very Good	Not Applicable
1	2	3	4	<input type="checkbox"/>

41. Transporting food back to the seat was:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

42. Generally, vendors became \_\_\_\_\_ with serving me:

Very Annoyed	Annoyed	Patient	Very Patient	Not Applicable
1	2	3	4	<input type="checkbox"/>

43. Generally, other moviegoers in the line became \_\_\_\_\_ with me:

Very Annoyed	Annoyed	Patient	Very Patient	Not Applicable
1	2	3	4	<input type="checkbox"/>

44. Overall, going to the movies was:

pretty miserable	not so good	pretty fun	a lot of fun
1	2	3	4

45. Rate the movie.

1	2	3	4
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