

**ACCESSIBILITY SURVEY**

**Name of person completing this survey:** \_\_\_\_\_

**Name of facility:** \_\_\_\_\_

Please rate the following items.

**A. ENTRY AND PARKING LOT**

1. The number of handicap parking spaces was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

2. The space for a van lift was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

3. The curb access was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

4. The pavement surfaces around the entry were in \_\_\_\_\_ condition:

Very Poor	Poor	Good	Very Good	Not Applicable
1	2	3	4	<input type="checkbox"/>

5. Provisions for entering through the entrance were:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

6. The distance from parking to the site was:

Too Far	Not So Far	Pretty Close	Very Close	Not Applicable
1	2	3	4	<input type="checkbox"/>

**B. GETTING AROUND**

7. The availability of ramps was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

8. The elevator was:

Not Available	Difficult to Access	Somewhat Accessible	Very Accessible	Not Applicable
1	2	3	4	<input type="checkbox"/>

9. The size of the elevator was appropriate:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

10. The elevator was \_\_\_\_\_ to find:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

11. Seating was \_\_\_\_\_ to find:

Very Difficult	Difficult	Easy	Very Easy	Not Applicable
1	2	3	4	<input type="checkbox"/>

12. Space around the wheelchair was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

13. The view of the action was:

Very Poor	Poor	Good	Very Good	Not Applicable
1	2	3	4	<input type="checkbox"/>

14. The spacing for seating was \_\_\_\_\_ safe:

Not Safe	Somewhat Unsafe	Safe	Very Safe	Not Applicable
1	2	3	4	<input type="checkbox"/>

### C. BATHROOM FACILITIES

15. The number of facilities provided was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

16. The number of stalls available was:

Very Inadequate	Somewhat Inadequate	Somewhat Adequate	Very Adequate	Not Applicable
1	2	3	4	<input type="checkbox"/>

17. The access to the facility was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
-------------------	-----------	-----------	-------------------	---

18. The room to park a wheelchair was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

19. The sinks were arranged in such a manner that they were \_\_\_\_\_ to use:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
------------------------	----------------	-----------	-------------------	---

20. The towel racks were \_\_\_\_\_ to use:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
------------------------	----------------	-----------	-------------------	---

21. The doors to the toilets were \_\_\_\_\_ to access the room:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
------------------------	----------------	-----------	-------------------	---

22. The proximity of the sinks to the toilets was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

23. The type of toilet paper dispenser was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

#### **D. PUBLIC TRANSPORTATION**

24. Public transportation to the facility:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

25. Do you know if public transportation is available?

- \_\_\_\_\_ 1) Public transportation is available.
- \_\_\_\_\_ 2) Public transportation is NOT available.
- \_\_\_\_\_ 3) I don't know.

**E. STORES**

26. Availability of merchandise was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable  <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

27. Access to merchandise was:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable  <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

28. The fitting rooms were:

Very Inadequate 1	Somewhat Inadequate 2	Somewhat Adequate 3	Very Adequate 4	Not Applicable  <input type="checkbox"/>
-------------------------	-----------------------------	---------------------------	-----------------------	--

29. Clerks tended to be \_\_\_\_\_ when waiting on you:

Not At All Helpful 1	A Little Helpful 2	Pretty Helpful 3	Very Helpful 4	Not Applicable  <input type="checkbox"/>
----------------------------	--------------------------	------------------------	----------------------	---

30. The spacing for seating was \_\_\_\_\_ safe:

Not Safe 1	Somewhat Unsafe 2	Safe 3	Very Safe 4	Not Applicable  <input type="checkbox"/>
------------------	-------------------------	-----------	-------------------	---

31. The aisles were \_\_\_\_\_ safe:

Not Safe 1	Somewhat Unsafe 2	Safe 3	Very Safe 4	Not Applicable  <input type="checkbox"/>
------------------	-------------------------	-----------	-------------------	---

32. Generally, other patrons became \_\_\_\_\_ with me:

Very Annoyed 1	Annoyed 2	Patient 3	Very Patient 4	Not Applicable  <input type="checkbox"/>
----------------------	--------------	--------------	----------------------	---

**F. CONCESSION STAND**

33. Access to the concession stand from the seat was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable  <input type="checkbox"/>
-------------------	-----------	-----------	-------------------	---

34. Access to the menu at the concession stand was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
-------------------	-----------	-----------	-------------------	---

35. Giving the food order was:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
------------------------	----------------	-----------	-------------------	---

36. Servers tended to be \_\_\_\_\_ when taking the order:

Not At All Helpful 1	A Little Helpful 2	Pretty Helpful 3	Very Helpful 4	Not Applicable <input type="checkbox"/>
----------------------------	--------------------------	------------------------	----------------------	---

37. Getting the food order was:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
------------------------	----------------	-----------	-------------------	---

38. Access to condiments, straws, and napkins was:

Very Poor 1	Poor 2	Good 3	Very Good 4	Not Applicable <input type="checkbox"/>
-------------------	-----------	-----------	-------------------	---

39. Transporting food back to the seat was:

Very Difficult 1	Difficult 2	Easy 3	Very Easy 4	Not Applicable <input type="checkbox"/>
------------------------	----------------	-----------	-------------------	---

40. Generally, servers became \_\_\_\_\_ with serving me:

Very Annoyed 1	Annoyed 2	Patient 3	Very Patient 4	Not Applicable <input type="checkbox"/>
----------------------	--------------	--------------	----------------------	---

41. Generally, other patrons became \_\_\_\_\_ with me:

Very Annoyed 1	Annoyed 2	Patient 3	Very Patient 4	Not Applicable <input type="checkbox"/>
----------------------	--------------	--------------	----------------------	---